



ABINGDON

## **JOB DESCRIPTION**

### **CLIMBING WALL INSTRUCTOR**

#### **REPORTING**

As self employed staff, Climbing Wall Instructors are not under the direct supervision of any Abingdon School Enterprises employee but will work closely with the Sports Centre Managers.

#### **KEY OBJECTIVES**

- To instruct adults and children of all abilities.
- To supervise public sessions.
- To adhere to all the Sports Centre's relevant policies and procedures.
- To support Abingdon School Enterprises in achieving its aims and objectives, which are based on the principles of high quality sport and leisure activities on a commercial basis.
- To ensure that all necessary checks are carried out on the climbing wall.

#### **MAIN RESPONSIBILITIES**

- To supervise climbing wall sessions for individuals or groups, including courses, public sessions, birthday parties, schools or private bookings.
- To carry out pre-session checks on the climbing wall and equipment.
- To carry out monthly checks on the climbing wall.
- To assist in route setting, if qualified.
- To ensure that all equipment is in safe working order after each session.
- To ensure that any damaged equipment or building fabric is reported as soon as possible.
- To ensure that all operating procedures are adhered to, with no compromises to health and safety.
- To ensure that all climbers have completed/obtained the necessary pre-session requirements (competent climber, parental consent form, wristband etc).
- To ensure that the climbing wall room is locked after each session and that the wall is never left unattended.
- Ensure that good practise is being demonstrated by customers and, where necessary, addressing this in a diplomatic but effective manner when required.
- To provide the highest level of customer service and operate to ASE's Front of House standards.
- To abide by the UK's code of conduct for sports coaches and maintain a fair and equitable approach to coaching at all times regardless of ethnicity, race, gender, religion or disability.



## **PERSON SPECIFICATION**

### **Essential**

- Climbing Wall Award or Single Pitch Award
- Effective communication skills
- A friendly, outgoing personality
- To be punctual, well organised and reliable
- To be able to work effectively with other team members

### **Desirable**

- Substantial experience of climbing
- Previous experience of instructing adults and children

### **Safeguarding**

- Displays commitment to the protection and safeguarding of children and young people
- Values and respects the views and needs of children and young people

## **TERMS AND CONDITIONS**

The following mandatory training will be provided:

- Health & Safety Induction
- Safeguarding Training (Triennial)

Climbing Wall Instructors are appointed on a self-employed basis.

Rate of pay is £21 per hour.